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AI-Driven Knowledge and Research Services

KRS | WHU



Challenges

Among the many challenges, a few are worth mentioning.

- **The new (Big Black Hole) of Chat GPT (especially B.A. students)**
- **AI expectation management and the issue of provenance and explaining answers**
- **Pace of change and booming tools and hardship to follow**
- **Library (stereotype and new aspect)**

Main Areas of Services



AI research assistance

- IRIS.AI
- sCite
- Testing other Tools



More Data-driven services

- API services
- Research data management



Researchers Toolbox (In house development)

- Make researchers' life easier, share experience



Infrastructure adaptations

- SaaS
- PaaS
- Help launching AI models for certain projects
- Whisper AI



AI literacy (Explainable AI)

- Providing support, Ethical, Good scientific practice

WHU Knowledge and Research Services



KRS | Digital Research Support

Research Software
Digital Methods Support
Academic Digital Publishing
Information Literacy
CRIS (Research Information System)



KRS | Research Data

Data Platforms | Data Repo. | Data Lab
Data-driven research

WHU DataHub



KRS | Library

Discovery Tools
Literature, eBooks, and co.
On Site Services
Reading Rooms, Scanners ...