

SMU Libraries

Virtualisation of Investment Studio

by Lip Hwe, Tee

Research Librarian

Virtualisation of Investment Studio - Content

- Background
- Investment Studio Research Guide
- Terminal Booking System
- Guide to Accessing Virtual Terminal
- Guide to Troubleshooting Virtual Terminal
- Challenges
- eDM

VIRTUALISATION OF INVESTMENT STUDIO

Background

Virtualisation of Investment Studio - Background

- SMU Libraries Digital Transformation Initiative
- Enhanced Libraries Services
- Enriched Student Learning Experience
- Convenience of Remote Access to Financial/Business Databases
- COVID-19 a catalyst

The SMU Libraries Investment Studio is a dedicated learning space for accessing financial resources via its terminals.

It consists of both a physical studio located at Li Ka Shing Library Level 3 and the new Virtual Investment Studio (VIS). Users may book the physical studio for usage during the Library opening hours, and the virtual studio 24/7.

INVESTMENT STUDIO

Research Guide



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Guide to SMU Libraries' Investment Studio

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Welcome!

The Investment Studio is a dedicated learning space for accessing financial resources via its terminals.

It consists of both a physical studio located at Li Ka Shing Library Level 3 and the new Virtual Investment Studio. Users may book the physical studio for usage during the Library opening hours, and the virtual studio 24/7.

Quick Links

- [BOOK A TERMINAL](#) ★
- [Appropriate Use of Electronic Resources Policy](#)

Important Notice

Access to financial databases available is strictly limited to designated terminals only. Unauthorised access via other means is prohibited.

You can book a terminal on an hourly basis for a maximum of **three hours**.

Only plain water is allowed when using the physical terminal.



Libraries

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Investment Studio: How to book a terminal

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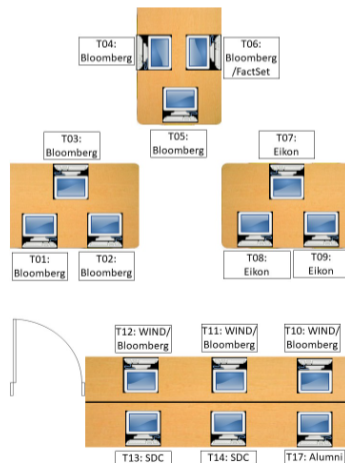
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Investment Studio - Physical Terminals - Li Ka Shing Library Level 3



Note: The Library performs maintenance, repairs, and servicing from time to time to ensure proper running of the terminals. To check available terminal for booking, please use the booking system.

Databases Available at Physical Terminals

- [Step 1 - BOOK A PHYSICAL TERMINAL](#) ★
- [Step 2 - LOGIN AT PHYSICAL TERMINAL](#) ★

Bloomberg : Terminal 01, 02, 03, 04, 05, 06, 10, 11, 12

Eikon and Datastream : Terminal 07, 08, 09

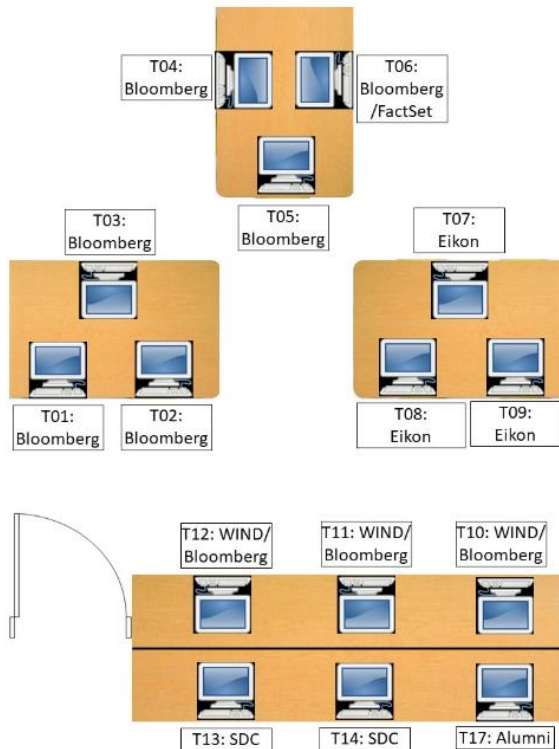
FactSet : Terminal 06

WIND : Terminal 10, 11, 12

SDC Platinum : Terminal 13, 14

Investment Studio - Virtual Terminals

Databases Available at Virtual Terminals

Investment Studio - Physical Terminals - Li Ka Shing Library Level 3


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Eikon and Datastream : Terminal 07, 08, 09

FactSet : Terminal 06

WIND : Terminal 10, 11, 12

SDC Platinum : Terminal 13, 14

Alumni PC : Terminal 17 (For Alumni Only)

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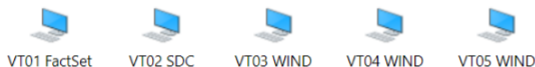
[Investment Studio - Virtual Terminals](#)

Investment Studio - Physical Terminals - Li Ka Shing Library Level 3

Databases Available at Physical Terminals

Investment Studio - Virtual Terminals

Databases Available at Virtual Terminals



- [Step 1 - BOOK A VIRTUAL TERMINAL](#) ★
- [Step 2 - LOGIN TO VIRTUAL TERMINAL](#) ★

FactSet : Virtual Terminal 01
SDC Platinum : Virtual Terminal 02
WIND : Virtual Terminal 03, 04, 05

For Help, see [Step-by-Step Guide to Accessing Virtual Terminal](#).

Investment Studio - Virtual Terminals



VT01 FactSet



VT02 SDC



VT03 WIND



VT04 WIND



VT05 WIND

Databases Available at Virtual Terminals

- [Step 1 - BOOK A VIRTUAL TERMINAL](#) ★ NEW
- [Step 2 - LOGIN TO VIRTUAL TERMINAL](#) ★ NEW

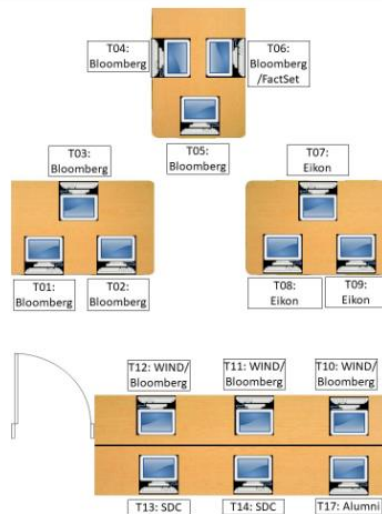
FactSet : Virtual Terminal 01

SDC Platinum : Virtual Terminal 02

WIND : Virtual Terminal 03, 04, 05

For Help, see [Step-by-Step Guide to Accessing Virtual Terminal](#).

Investment Studio - Physical Terminals - Li Ka Shing Library Level 3



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Investment Studio - Virtual Terminals



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- [Step 2 - LOGIN TO VIRTUAL TERMINAL](#) ★ NEW

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WIND : Virtual Terminal 03, 04, 05

For Help, see [Step-by-Step Guide to Accessing Virtual Terminal](#).

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This page contains the following sub-pages:

- [How do I use Bloomberg](#)
- [How do I use Eikon](#)
- [How do I use FactSet](#)
- [How do I use SDC Platinum](#)
- [How do I use WIND Financial Terminal](#)

Last Updated: Oct 22, 2022 2:33 AM | **URL:** <https://researchguides.smu.edu.sg/istudio> | [Print Page](#)

Subjects: [Business](#) | **Tags:** [business database](#), [databases](#), [finance](#), [financial data](#), [research data](#), [statistics](#)

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Guide to accessing virtual terminal

Troubleshooting guide

Step-by-step Guide to Accessing Virtual Terminal

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-  Guide to accessing virtual terminal - SDC Platinum NEW
-  Guide to accessing virtual terminal - WIND Financial Terminal NEW

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Subjects: [Business](#) Tags: [business database](#), [databases](#), [finance](#), [financial data](#), [research data](#), [statistics](#)

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Access Troubleshooting

By Database

- [Bloomberg](#)
- [Eikon / Datastream](#)
- [FactSet](#)
- [WIND Financial Terminal](#)

By Terminal Type

- [Virtual Terminal](#)

INVESTMENT STUDIO

Terminal Booking System

Where

What

When

Site: LI Ka Shing Library

Resource Type: All

Today

Location: Custom

Resource State: All

22/10/2022

Today 02:05:22

Investment Studio - Level 3		There are no bookings in the queue!									
		12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	
	T01 Bloomberg										
	T02 Bloomberg										
	T03 Bloomberg										
	T04 Bloomberg										
	T05 Bloomberg										
	T06 FactSet / Bloomberg										
	T07 Eikon										
	T08 Eikon										
	T09 Eikon										
	T10 WIND / Bloomberg										
	T11 WIND / Bloomberg										
	T12 WIND / Bloomberg										
	T13 SDC										
	T14 SDC										

Investment Studio - Virtual		There are no bookings in the queue!																						
		02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	
	VT01 FactSet																							
	VT02 SDC																							
	VT03 WIND																							
	VT04 WIND																							
	VT05 WIND																							

GUIDE TO ACCESSING VIRTUAL TERMINAL

FactSet

SMU Classification: Restricted

Guide to Accessing Virtual Terminal
FactSet

1

2

3

4

5

6

Guide to Accessing Virtual Terminal FactSet

Click on Step 1 Book a Virtual Terminal.

Guide to Accessing Virtual Terminal
FactSet

1



2



3



4



5



Click on Step 1 Book a Virtual Terminal.



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VT01 FactSet



VT02 SDC



VT03 WIND



VT04 WIND



VT05 WIND



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Databases Available at Virtual Terminals

- Step 1 - BOOK A VIRTUAL TERMINAL ★
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FactSet : Virtual Terminal 01

SDC Platinum : Virtual Terminal 02

WIND : Virtual Terminal 03, 04, 05

Click on your preferred time slot for VT01 FactSet virtual terminal.

Guide to Accessing Virtual Terminal
FactSet

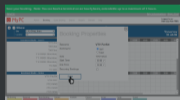
1



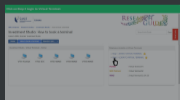
2



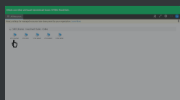
3



4



5



Click on your preferred time slot for VT01 FactSet virtual terminal.

MyPC

My Information Sign Out



Admin Booking Quick Booking Search Reports Refresh Help

Logged in as:
Ihtee (Lip Hwe TEE)

Where		What		When													
Site	Li Ka Shing Library	Resource Type	All	Tomorrow													
Location	All	Resource State	All	< 15/07/2022 >													
Investment Studio - Level 3						08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00
		T07 Eikon															
		T08 Eikon															
		T09 Eikon															
		T10 WIND / Bloomberg															
		T11 WIND / Bloomberg															
		T12 WIND / Bloomberg															
		T13 SDC															
		T14 SDC															
Investment Studio - Online						08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00
		VT01 FactSet															
		VT02 SDC															
		VT03 WIND															
		VT04 WIND															
		VT05 WIND															

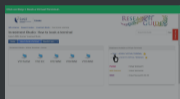
My Booking Reserved Block Booking Queued Available Elapsed In Use Faulty Closed

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Save your booking. Note: You can book a terminal on an hourly basis, extendable up to a maximum of 3 hours.

Guide to Accessing Virtual Terminal
FactSet

1



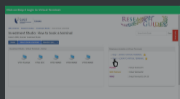
2



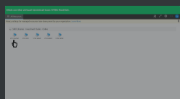
3



4



5



6

Save your booking. Note: You can book a terminal on an hourly basis, extendable up to a maximum of 3 hours.

MyPC

My Information Sign Out

MyPC

Admin

Booking

Quick Booking

Search

Reports

Refresh

Help

Logged in as:
Ihtee (Lip Hwe TEE)

Where

Site Li Ka Shing Library

Location All

Investment Studio - Level 3

T07 Eikon

T08 Eikon

T09 Eikon

T10 WIND / Bloomberg

T11 WIND / Bloomberg

T12 WIND / Bloomberg

T13 SDC

T14 SDC

Investment Studio - Online

VT01 FactSet

VT02 SDC

VT03 WIND

VT04 WIND

VT05 WIND

Booking Properties

Resource

Booking for

VT01 FactSet

☒ Self

☐ User

Date

15/07/2022

Start Time

12:00

End Time

13:00

Recurring Bookings

☐

Save

Tomorrow
21:40:28

15:00 16:00 17:00 18:00 19:00

15:00 16:00 17:00 18:00 19:00

My Booking

Reserved

Block Booking

Queued

Available

Elapsed

In Use

Faulty

Closed

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Click on Step 2 Login to Virtual Terminal.

Click on Step 2 Login to Virtual Terminal.



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VT01 FactSet



VT02 SDC



VT03 WIND



VT04 WIND



VT05 WIND



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- Step 2 - LOGIN TO VIRTUAL TERMINAL ★

FactSet : Virtual Terminal 01
SDC Platinum : Virtual Terminal 02
WIND : Virtual Terminal 03, 04, 05

Click on the virtual terminal icon VT01 FactSet.

Click on the virtual terminal icon VT01 FactSet.

All Resources

🔗 ↗ ⚙ ⋮ TH

Privacy settings for managed resources have been preset by your organization. [Learn More](#)

✓ SMU Libraries - Investment Studio - Online



VT01 FactSet



VT02 SDC



VT03 WIND



VT04 WIND



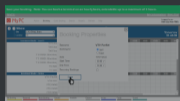
VT05 WIND



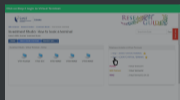
Allow access of local resources.



3



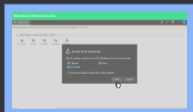
4



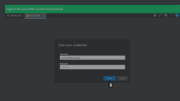
5



6



7



8

Allow access of local resources.

All Resources

Settings, Share, Close, User: TH

 Privacy settings for managed resources have been preset by your organization. [Learn More](#)

SMU Libraries - Investment Studio - Online



VT01 FactSet



VT02 SDC



VT03 WIND



VT04 WIND



VT05 WIND



Access local resources

Allow the remote computer to access the following resources on my computer:

☒ Clipboard

☒ Printer

☒ File transfer

☐ Don't ask me again for connections to this computer

Allow

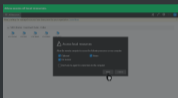
Cancel

Login with your SMU email and password.

5



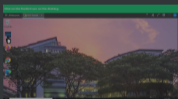
6



7



8



9



10



Login with your SMU email and password.

All Resources

VT01 FactSet

Enter your credentials

Username

your_email@smu.edu.sg

Password

Submit

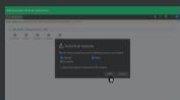
Cancel

Click on the FactSet icon on the desktop.

5



6



7



8



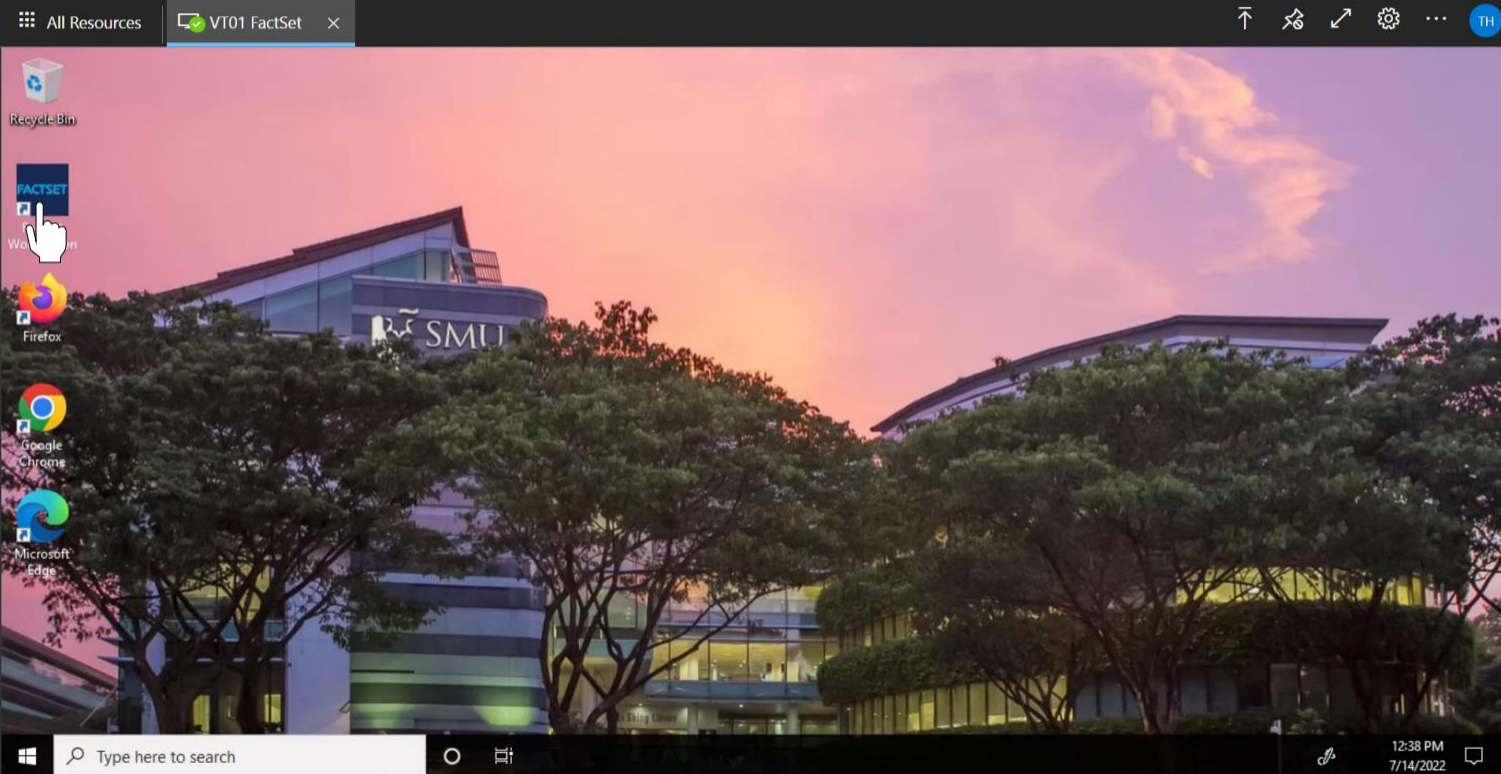
9



10



Click on the FactSet icon on the desktop.



Start using the database.

5



6



7



8



9



10



Start using the database.

All Resources

VT01 FactSet x

FACTSET

Today's Top News x Private Markets +

VIEW BY: Region Sector Asia

Markets

OVERVIEW AMERICAS EUROPE ASIA BONDS FX CUSTOM

Nikkei 225

 26,478.77 E
 0.00 / 0.00% 07/14

Hang Seng

 20,848.28 D
 50.33 / 0.24% 07/14

SSE Composite

 3,294.50 D
 10.21 / 0.31% 07/14

ASX All Ordinaries

 6,844.80 D
 37.00 / 0.54% 07/14

Korea KOSPI

 2,334.25
 5.64 / 0.24% 07/14

S&P ASX 200

 6,648.10 D
 26.50 / 0.40% 07/14

Korea KOSPI 200

 307.32
 0.73 / 0.24% 07/14

Asia Market Synopsis

Asian equities advancing Thursday: Nikkei +0.70%, Hang Seng +0.28%, Shanghai Comp +0.31%

- Asian equities advancing Thursday. Momentum turning positive after a cautious start with Japan and Taiwan markets leading regional benchmarks higher. Tech leading advance in mainland China. Milder gains in Hong Kong, Australia, and Korea. **US contracts steady afterhours** following earlier decline. **Bonds under pressure** with Treasury, Australian and New Zealand curves flattening. Crude leading commodity markets higher. **Greenback strongest against yen and euro**, but off highs on other crosses with Aussie dollar outperforming following in the data

11:51:48 AM +08 on 14 Jul '22

Economic Calendar

Foreign Direct

Type here to search

Asia Top Stories

More Chinese homebuyers refuse to pay loans as contagion fears escalate:

- Bloomberg reported on a rapid increase in new home buyers in China **refusing to pay mortgages on unfinished construction projects**, stoking fears payment crisis could spread to wider financial system. At least 100 projects in more than 50 cities affected, up from 58 projects Tuesday and 28 Monday. **Delayed projects are worth around 1% of China's mortgage balance** and should every buyer default, it would lead to **CNY388B (\$58B) increase in banks' non-performing loans**. Buyer defaults stem from off-plan buying with just 60% of pre-sold homes completed in 2013-20, while property values are on average 15% lower over past three years. Separately, Bloomberg's credit stress indicator saw China's \$870B dollar bond market return to highest stress score in June. **Noted Vanke and Longfor saw unprecedented sell off in dollar bonds this week** and quoted Fitch Ratings analyst who said last week financing crisis is only just beginning (Bloomberg).

Portfolio News

JOHCM Global Income Builder Fund - Institutional Shares

 Last Updated
 12:40:16 PM

No documents found

To end usage, close the tab.



7



8



9



10



11



12

To end usage, close the tab.

All Resources

VT01 FactSet



FACTSET

Today's Top News Private Markets

VIEW BY: Region Sector Asia

Markets

OVERVIEW

AMERICAS

EUROPE

ASIA

BONDS

FX

CUSTOM

Nikkei 225

 26,478.77 E
0.00 / 0.00% 07/14

Hang Seng

 20,848.28 D
50.33 / 0.24% 07/14

SSE Composite

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10.21 / 0.31% 07/14

ASX All Ordinaries

 6,844.80 D
37.00 / 0.54% 07/14

Korea KOSPI

 2,334.25 D
5.64 / 0.24% 07/14

S&P ASX 200

 6,648.10 D
26.50 / 0.40% 07/14

Korea KOSPI 200

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0.73 / 0.24% 07/14

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Portfolio News

JOHCM Global Income Builder Fund - Institutional Shares

Last Updated 12:40:16 PM

No documents found

Economic Calendar

Time (+08) Period Actual Cons Prior

Foreign Direct

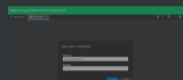
Type here to search

 12:41 PM
7/14/2022

FAQ



7



8



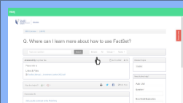
9



10



11



12

Type here to search

12:41 PM 7/14/2022

FAQ

Libraries

SMU Libraries / LibFAQ

Q. Where can I learn more about how to use FactSet?

Browse: All Groups Topics

Answered By: Lip Hwe Tee

Jul 19, 2022 16

Please refer to

Links & Files

FactSet_Manual_-_investment_banker-2022.pdf

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TROUBLESHOOTING GUIDE

Virtual Terminal



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A guide to provide some tips and tricks to handle the common eAccess issues encountered.

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Issues and Interventions

When the following message appears upon accessing any one of the virtual terminals: "Oops, we couldn't connect you to VT..."

Oops, we couldn't connect to "VT05 WIND"

We couldn't connect because there are currently no available resources. Try again later or if this keeps happening, ask your admin or tech support for help.

Reconnect

Cancel

Usually happens when the virtual terminal is currently in-use. Please book another time slot or terminal via the Booking System.

Sometimes, it is due to the previous user did not do a proper log off and the terminal will go into re-calibrating mode. Please wait for 5-10 minutes and try again.

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Issues and Interventions

User got disconnected for leaving the virtual terminal unattended

There is a security policy enforced by IITS on all remote desktop sessions. If the the system detected inactivity for 15 min, the connection will be terminated without warning. All unsaved work will be gone and unrecoverable.

VIRTUALISATION OF INVESTMENT STUDIO

Challenges

Virtualisation of Investment Studio – Challenges

- Naming Convention
- Content Clarity
- Access and Navigation
- User Behaviour, Guidance, and Self Help
- User Acceptance Testing (UAT)
- Customisation Restriction/Limitation on Virtual Desktop Platform
- Sourcing of a Suitable Virtual Desktop Platform
- Technical Hiccup on Synchronisation of Booking System with Virtual Terminal
- Database Access and Usage Compliance
- Equitable Distribution of Physical and Virtual Access of Databases

VIRTUALISATION OF INVESTMENT STUDIO

eDM

Virtual Investment Studio: Access FactSet, SDC Platinum, and WIND Databases



SMU Libraries <library@inetmail.smu.edu.sg>

To: TEE Lip Hwe

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Follow up.

You forwarded this message on 8/25/2022 5:47 PM.

If there are problems with how this message is displayed, click here to view it in a web browser.



Dear SMU Community

As part of SMU Libraries digital transformation journey, we are pleased to announce the new **Virtual Investment Studio**. You can now access **FactSet**, **SDC Platinum**, and **WIND** remotely 24/7, in addition to the onsite access at our physical Investment Studio at the Li Ka Shing Library, Level 3.

How to access

Thank You

Email: Ihtee@smu.edu.sg