How users’ experience changed in the case of United Nations Sales Publications
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Dealing with complexity
The United Nations System made of: organs, bodies, committees, funds, programs and libraries, each one producing documents and publications

DOCUMENTS TYPE:
Serials (Yearbooks and Journals) Publications issued in a continuous way

SOURCE OF DOCUMENTS:
Board of Publications (New York)
Printing Department (Geneva)

DISTRIBUTION CHANNELS:
Commercial ones System of Depository Libraries

DUTIES AS A DEPOSITORY LIBRARY:
ensuring access to UN documents and information

UCSC LIBRARY’s AIM:
enhancing users’ experience taking advantage of 50 years knowledge

How to navigate
Integrating and completing all the different sources of information and knowledge that have been developed by the UN over the years and make it accessible to users

DEMystifying false ideas:
Paper still matters in this time of transition and it helps to lead the transition

Providing a guidance:
A dedicated electronic resource collecting, organizing bibliographic data

Visualizing information:
Virtual shelves enriching bibliographic meta-data by means of visualizations

http://opac.unicatt.it/screens/salaonu.html